



VIRGIN ISLANDS SOCIAL SECURITY BOARD

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Virgin Islands
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Website: www.vissb.vg*

Dear Customer,

Effective **Monday, 11th May 2020**, the offices of the Social Security Board (SSB) will return to standard operating hours, from 8:30 a.m. to 4:00 p.m., Monday to Friday. The new hours are also in effect for the National Health Insurance Division and the SSB branch in Virgin Gorda.

Customer-facing services will remain closed to the public, in line with social distancing protocols. We therefore invite you to call or email the office to schedule a telephone appointment with a representative. Please see contact information below:

Administration	852-7800 info@vissb.vg
Benefits	852-7814 info@vissb.vg
Contributions	852-7840 contr@vissb.vg
Finance	852-7865 finance@vissb.vg
Inspectorate	852-7855 inspector@vissb.vg
Virgin Gorda	852-7826 vg@vissb.vg
NHI Claims	852-7890 claims@vinhi.vg
NHI Clinical	852-7884/81 nhiclinical@vinhi.vg
NHI Administration	852-7863 info@vinhi.vg

Customers are also asked to utilise the **drop box** at our office locations to submit forms and/or cheque payments. Forms can be downloaded online at www.vissb.vg and www.vinhi.vg.

Applications for Certificates of Good Standing and Certificates of Earnings are also being accepted via the drop box. Once forms are received, an SSB representative will follow up with applicants to further process requests.

The Management and Staff of the Social Security Board thanks the public for your patience and cooperation with our new business procedures, and adhering to safety protocols in place during this time.