



VIRGIN ISLANDS
SOCIAL SECURITY BOARD

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Dear Valued Customer,

The Social Security Board (SSB) is deeply concerned about the potential impact on the health and well-being of our employees and customers as a result of the Coronavirus (COVID-19) Pandemic. We are actively responding to the information from local and national health agencies and taking steps to minimise the risks.

To that end, SSB has implemented social distancing which limit the number of individuals entering the building for services at a given time, to no more than nine (9) persons. To further minimise health risk, alternative channels to remit payments to the SSB are active. Go to www.vissb.vg for wire transfer instructions and credit card payment options. Also, in consideration of our customers, SSB issued pension payments earlier than usual, and pensioners should have seen the credit to their accounts on Wednesday, 25th March, 2020.

SSB is open to the public today, March 26, until 4:00 p.m.; and tomorrow, March 27, from 9:00 a.m. to 2:00 p.m. We will continue to receive customers but ask that persons continue to observe social distancing protocols.

As a result of the Government mandated curfew, SSB will temporarily suspend operations during the curfew period from 27th March to 2nd April. We ask that during this period, everyone adheres to the curfew, and continues to monitor Government's informational channels for updates.

For inquiries on the rapidly evolving COVID-19, persons are asked to call 468-2274 or visit www.bvi.gov.vg/covid-19. For international updates, we recommend that you visit the [CDC](https://www.cdc.gov) or the [WHO](https://www.who.int) websites.

Thank you for your continued cooperation. Be safe everyone.

Sincerely,



Antoinette Skelton